# Our Harrow, Our Story - Meeting the Public Sector Equality Duty

**Annual Progress** 

& Data Analysis Report

2018/19



#### Foreword

Welcome to the 2018/19 Annual Equalities Progress and Data Analysis Report which outlines our performance against our Corporate Equality Objectives via a basket of indicators and includes the equalities data for the Council and the borough. This report provides details of the progress we are making in achieving our equality objectives. It illustrates the wide range of work carried out by the Council to promote inclusion, cohesion, fairness and justice. Some suggested priority areas for the year ahead are also included and will be discussed in further detail by the Corporate Equalities Group (CEG).

Harrow prides itself in being one of the most ethnically and religiously diverse boroughs in the country with people of many different backgrounds and life experiences living side by side. As a community leader, we will continue to work in partnership with the public, voluntary and private sectors to ensure we achieve this vision for our borough.

The Council operates a robust approach to the governance and mainstreaming of equality and diversity across the organisation. Our CEG provides senior leadership and strategic direction for the equality and diversity agenda in Harrow. It sets the priorities for the equalities annual action plan and monitors the outcomes and progress. As well as playing a key role in championing equality, diversity and inclusion, promoting good practice on equality and diversity with regards to employment, service delivery and equality impact assessments is also a key role of the CEG We are indebted to the work that staff and Councillors do in addition to their paid role as Diversity Champions, Straight Allies or Mental Health Champions to promote diversity, tolerance and inclusion in the workplace and the wider community. Equalities truly is everybody's business and we couldn't make the difference we do without their passion, dedication and commitment.

Harrow is a vastly diverse Council and borough, and there is much being done across the Council to continue to further equality and to celebrate the Borough's diversity. The borough's diversity is something to value and the Council can be proud of the achievements highlighted in this report, which build on our firm commitment to promote fairness, inclusiveness and tolerance, as outlined in our Corporate Plan. We will continue to ensure equality and diversity is integral to everything we do and use this evidence to inform the priorities for the year ahead.

Cllr Graham Henson Leader Sean Harriss Chief Executive

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#### 1. Introduction

Harrow is one of the most ethnically and religiously diverse boroughs in London with people of many different backgrounds and life experiences living side by side. It is the richness of this diversity and the positive impact that it has on the borough and our community, that we believe helps make Harrow such a great place to live, work and visit.

In serving a diverse population, the Council aims to ensure there is equality of opportunity for its residents, service users, employees, elected members, stakeholders and partner organisations irrespective of age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex and sexual orientation. However, we recognise that in our society, groups and individuals continue to be unlawfully discriminated against and we acknowledge our responsibilities to eliminate unlawful discrimination and to promote equality of opportunity and good relations within the rich diversity of Harrow's communities.

The Equality Act 2010 introduced the Public Sector Equality Duty (PSED) which requires public authorities, in the exercise of their functions, to have due regard to the need to:

- Eliminate unlawful discrimination, harassment and victimisation and other conduct prohibited by the Act;
- Advance equality of opportunity between people who share a protected characteristic and those who do not; and
- Foster good relations between people who share a protected characteristic and those who do not.

The PSED covers nine protected characteristics:

- Age
- Disability
- Gender Reassignment
- Pregnancy and Maternity
- Race this includes ethnic or national origins, colour or nationality
- Religion or Belief this includes lack of belief
- Sex
- Sexual Orientation
- Marriage and Civil partnership

Our vision for equality and diversity in Harrow is: "A Proud, Fair & Cohesive Harrow, a Great Place to Live, Work & Visit". In order to achieve this vision we set three Corporate Equality Objectives, as set out in the 'Harrow Council Corporate Plan 2015-19, which are:

- 1. An inclusive workforce that feels valued, respected and reflects our community
- 2. An improved understanding of our communities to ensure that services are fair, equitable and accessible to all and reduce inequality
- 3. Promote and celebrate the diversity of our borough and foster community cohesion

As an employer, we are committed to employing a diverse workforce, to help us to understand and relate to the community we serve. Through our recruitment policies and practices, we will aim to improve on our record and explore further initiatives and opportunities to encourage applicants from all sections of the community to consider joining us.

As a service provider and commissioner, we are committed to ensuring our services are open, fair and accessible by taking into consideration the needs and requirements of our diverse community and service users. We will continue to improve our services through a comprehensive Equality Impact Assessment (EqIA) process, engaging with and listening to our communities and service users.

As a community leader, we will continue to work in partnership with the public, voluntary and private sectors to foster good relations in our community and ensure people from all backgrounds continue to get on well with each other.

## 2. Our Harrow, Our Community - Equalities Profile

The following headline data and information provides a profile of equality and diversity in Harrow. The information is updated annually and is based on the latest available information as at January 2019. (n.b not all information is updated annually). More detailed information can be found in the respective strategies, links to which are available on the Council's website.

#### PROTECTED CHARACTERISTICS

Population - Harrow's resident population is estimated to be 248,900<sup>1</sup>. Over the past year, Harrow's population is estimated to have increased by just 0.07% (183 higher than the ONS revised mid-2016 population estimates), compared to 0.76% (1,119) from mid-2015 to mid-2016. From mid-2016 to mid-2017, Harrow's population growth was the lowest in London, although four London Boroughs showed population decreases over this period (Ealing, Kensington & Chelsea, and Haringey & Merton). Over the decade, the borough's population has increased by around 9.9% (22,480); this is lower than London's growth rate of 14.7% over the same period. Harrow's growth over the decade is ranked 25<sup>th</sup> in London. The 2017 Mid Year Estimates indicate a population density of 49.3 persons per hectare (pph) in Harrow<sup>2</sup>, below the London average of 55.9 pph, but above the Outer London average density of 42 pph.

One of the predominant components of Harrow's population change (from June 2016 to June 2017) is net international migration, showing a net gain of 3,035 people. Internal migration resulted in a net loss of 4,988 people, so overall there was a net loss of 1,953 people through internal and international migration over this period. Natural change showed 2,177 more births than deaths. International migration to Harrow decreased in 2016-17 with a net gain of 3,035 people into Harrow, lower than the previous year's level which showed a net gain of 3,831 people into Harrow. It currently looks as though the level of international migration may have peaked in 2015-16<sup>3</sup>.

<sup>&</sup>lt;sup>1</sup> Office for National Statistics (ONS) 2017 Mid-Year Estimates, published June 2018

<sup>&</sup>lt;sup>2</sup> The London Borough of Harrow covers an area of 5,046 hectares

<sup>&</sup>lt;sup>3</sup> ONS, 2017 Mid-Year Estimates

Age – 20.9% of Harrow's residents are under 16. 63.7% of Harrow's population are of working age (16 to 64) and 15.4% of Harrow's residents are 65 or older<sup>4</sup>. The average (mode) age range is between 34-9 years, with a median age of 37.7 years<sup>5</sup>. As with most areas in the country, the proportion of older people in Harrow continues to increase. 15.4% (38,420) are now aged 65 and over, compared to 14.8% (36,330) in 2014. In 2001 around 30,000 of Harrow's residents were aged 65 and over, so numbers have increased over 8,400 or 28% since then. This 2017 level of 15.4% compares to 11.8% in London overall and 18% nationally<sup>6</sup>. It is expected that the number of residents aged 65 plus will increase by 41% and those aged 85 plus could increase by over 67% by 2031. It is also expected that the number of children (0-15) will also increase by 14% during the 10 year period between 2014-2024<sup>7</sup>.

Disability – 9.6% of Harrow's working age population classified themselves as disabled, a total of 23,900 people<sup>8</sup>. 5,510 individuals, 2.2% of the total population, receive Disability Living Allowance<sup>9</sup>. A total of 2347 people received long term social care services primarily for physical support needs during 2017-18. This is about 1% of the total resident population. An additional 94 people received long term support primarily for sensory impairments. There were 579 Harrow residents receiving long-term social care support from Harrow Adult Social Care Services for learning disabilities during 2017-18. 521 (approximately 90%) were younger adults under the age of 65<sup>10</sup>.

At 17.9% in 2017-18, Harrow has a higher percentage of younger adults with learning adults with learning disabilities in paid employment than the averages for both London (7.5%) and England (6%)<sup>11</sup>. In 2017-18, 82% of younger adults with learning disabilities were in settled accommodation (with security of tenure); this was average in London.

Gender reassignment – we do not currently hold information on gender reassignment in Harrow. We will expect to see data following the 2021 census.

<sup>&</sup>lt;sup>4</sup> ONS, 2017 Mid-Year Estimates

<sup>&</sup>lt;sup>5</sup> ONS, 2017 Mid-Year Estimates (table MYE6)

<sup>&</sup>lt;sup>6</sup> ONS, 2017 Mid-Year Estimates

<sup>&</sup>lt;sup>7</sup> 2017-2032, ONS, 2014 Sub-National Population Projections

<sup>&</sup>lt;sup>8</sup> Oct 2018, NOMIS, Jul 2017 – Jun 2018, ONS, Annual Population Survey

<sup>&</sup>lt;sup>9</sup> May 2018, ONS/DWP. Rates calculated using the ONS 2017 Mid-Year Estimates

<sup>&</sup>lt;sup>10</sup> Adult Social Care: Short and Long Term (SALT) Return, 2017-18

<sup>&</sup>lt;sup>11</sup> NHS Digital, Adult Social Care Outcomes Framework data England 2017-2018, Table 1E

Pregnancy and Maternity – in 2017, there were 3695 live births to mothers living in Harrow, representing 14.8 live births per 1000 population, higher than the London rate of 14.3<sup>12</sup>. The fertility rate was 2.15 children per woman, higher than the rate for England and Wales of 1.76<sup>13</sup>. for women under the age of 18, the birth rate was 3.7 per 1000 population which is in line with the London average of 3.8 and lower than the UK average of 5.7<sup>14</sup>. In 2016, Harrow has the lowest levels of live births outside of marriage in the country (19.4%)<sup>15</sup>

Race (Ethnicity) – in 2011, 30% (73,830) of Harrow's residents are White British, ranking Harrow fourth lowest nationally. This population group has fallen by 28.5% in Harrow over the decade. The national level for this group is 80.5%. Harrow has one of the most ethnically diverse populations nationally. 69% of Harrow's residents were from minority ethnic groups in 2011, where ethnic minority is defined as all people who are non White-British. Nationally, Harrow has the fourth highest proportion of residents from minority ethnic groups 16. The Greater London Authority (GLA) Diversity Indices rank Harrow seventh highest nationally for ethnic diversity 17. 26.4% of Harrow's residents are of Indian origin, the largest minority ethnic group in the borough, followed by Kenyans and Sri Lankans. Harrow is home to the largest Sri Lankan born community in the country. 8.2% of residents are 'White Other', up from 4.5% in 2001 18.

In 2015/16, Harrow recorded its 2<sup>nd</sup> highest levels of migration in a decade signifying change in population make-up since the 2011 census<sup>19</sup>. The top three nationalities of these most recent arrivals are Romanian, Indian and Polish. The top 5 most recorded community languages in Harrow are: English, Gujarati, Tamil, Romanian, Polish, and there are over 155 languages spoken in Harrow schools.

<sup>&</sup>lt;sup>12</sup> ONS, Birth Summary Tables, England and Wales 2017

<sup>&</sup>lt;sup>13</sup> ONS, Births by mothers' usual area of residence in the UK 2016

<sup>&</sup>lt;sup>14</sup> ONS, Births by mothers', usual area of residence in the UK 2016

<sup>&</sup>lt;sup>15</sup> ONS, Births by mothers' usual area of residence in the UK 2016

<sup>&</sup>lt;sup>16</sup> ONS, 2011 Census

<sup>&</sup>lt;sup>17</sup> GLA Intelligence, 2011 Census Snapshot: Ethnic Diversity Indices. This analysis uses the Simpson's Diversity Index to measure ethnic diversity at local authority level for all 18 ethnic group categories

<sup>&</sup>lt;sup>18</sup> ONS, 2011 Census

<sup>&</sup>lt;sup>19</sup> ONS, 2016 Mid-Year Estimates

Religion or Belief – Religious affiliation is high in Harrow, with Harrow having the 2<sup>nd</sup> lowest number of residents who stated that they have no religion. The Greater London Authority (GLA) Diversity Indices rank Harrow and second for religious diversity in London. In the 2011 Census, Christianity was identified as Harrow's most common religion with 37% of followers (59% nationally). This represents an overall fall of 8.8% since 2001. Hinduism is Harrow's second most common religion with 37% of followers (59% nationally). This represents an overall fall of 8.8% since 2001. Hinduism is Harrow's second most common religion and ranking highest nationally. Harrow has the highest proportion of Hindus, Jains and members of the Unification Church in London and the second highest for Zoroastrianism. At 10,538, Harrow has the third highest proportion of people identifying themselves as Jewish in London (4.7%). There has been a 100% increase in the number of people identifying as Muslims in Harrow, from 14,915 in 2001 to 29,880 (12.5%) in 2011. Islam is London's second most common religion and Harrow's third<sup>20</sup>.

Gender/Sex -49.9% of the population are male and 50.1% are female<sup>21</sup>.

Sexual Orientation – In 2017, it is estimated that 2.7% of the London population identify as lesbian, gay and bisexual (LGB), which would equate to approximately 6,720 of our residents<sup>22</sup>. Organisations such as Stonewall believe the true figure to be higher. People aged 16 to 24 were most likely to identify as LGB in 2016 (4.1%).

Civil Partnerships and Same Sex Marriage - From 1 April 2018 to February 2019 2 couples have had a Civil Partnerships, 5 same sex couples have given their notice of intention to be married (not necessarily in Harrow) and 1 couple have converted their Civil Partnership to a Same Sex Marriage.

<sup>&</sup>lt;sup>20</sup> ONS, 2011 Census

<sup>&</sup>lt;sup>21</sup> ONS, 2017 Mid-Year Estimates

<sup>&</sup>lt;sup>22</sup> ONS, Annual Population Survey, October 2016 to September 2017

#### **DRIVERS OF INEQUALITY**

Employment – Harrow has seen a reduction in unemployment and the number of long term unemployed claimants. However, a number of residents are in low paid jobs and have low functional skills. Unemployment in the year to November 2018 averaged 1.4%, below the London and national averages, both 2.3%<sup>23</sup>. The JSA claimant count in October 2018 showed 1.4% (2,125 residents) were claiming job seekers allowance below the London and national average of 2.3% and 2.3% respectively, 52% were men and 48% were women.

The overall employment rate in Harrow is 80.9%<sup>24</sup>, increasing from 76.5% at the same time last year<sup>25</sup> and above both the London and UK average (78.5%). These rates vary by population group. The employment rate (age 16-64) for ethnic minority groups is 77.9%.

The employment deprivation domain within the Index of Multiple Deprivation (IMD) indicates 12,083 of Harrow's residents experiencing employment deprivation. This includes people who would like to work but are unable to do so due to unemployment, sickness or disability, or caring responsibilities. Overall, Wealdstone is Harrow's most deprived ward for employment deprivation, closely followed by Roxbourne. Unemployment figures are highest in Greenhill, Wealdstone and Roxbourne wards<sup>26</sup>.

Income deprivation – The Income Deprivation scale indicates that 30,733 of Harrow's residents are experiencing income deprivation. Wealdstone is Harrow's most deprived ward for income deprivation and for income deprivation affecting children closely followed by Roxbourne, then Marlborough and Harrow Weald<sup>27</sup>.

Over a fifth of Harrow's residents are in low paid jobs. Wages paid in Harrow workplaces (average £574.90/week for full-time workers) are generally lower than in London (£713.20) and in all other West London Boroughs (£580-£755). In part, this relates to

<sup>&</sup>lt;sup>23</sup> ONS Claimant Count Data for out-of-work benefits, Nov 2018, as % of population 16-64

<sup>&</sup>lt;sup>24</sup> ONS Annual Population Survey, October 2017 to September 2018

<sup>&</sup>lt;sup>25</sup> ONS Annual Population Survey, October 2016 to September 2017

<sup>&</sup>lt;sup>26</sup> MHCLG, Index of Multiple Deprivation 2015

<sup>&</sup>lt;sup>27</sup> MHCLG, Index of Multiple Deprivation 2015

the business composition of the borough, with small businesses paying less than larger companies and in part due to a significant number of residents of the West London Borough and a little over the London average (£670.80)<sup>28</sup>.

Skills – 49% of Harrow's residents (aged 16-64) have higher level qualifications (NVQ Level 4+), with 2.8% having no qualifications at all. The boroughs has a high percentage of residents with 'Other' qualifications (including foreign qualifications), at 15.4%, compared to London (9.1%) and Great Britain overall (6.9%)<sup>29</sup>. At 2.1%, the borough has the fourth lowest level of 16-17 year old NEETs (not in education, employment or training) nationally<sup>30</sup>.

Poor language skills are a major barrier to progressing in the workplace. Harrow was one of 25 local authority areas identified by the Department for Communities and Local Government as an area with high levels of need for English Language provision. 2.8% of Harrow's residents have a foreign first language. In 15.9% of households, English is not the main language of any household occupants, the 10<sup>th</sup> highest ranking nationally and much higher than the national level of 4.3%. The 2011 census showed 1% of Harrow residents unable to speak English at all, compared to 0.6% for London and a national figure of 0.3%.

Benefits – There are 15,008 households in receipt of Housing Benefit and 12,022 in receipt of Council Tax Support as at November 2018. This represents a reduction since November 2017, where recipients stood at 16,159 and 12,667 respectively<sup>31</sup>. While the number of Housing Benefit and Council Tax caseload has reduced, the makeup has changed with the number of in-work claimants continuing to rise.

Harrow has the second highest proportion of in-work Housing Benefit households in the country, reflecting the number of low-paid jobs available in the borough. Harrow also has the ninth highest proportion of Housing Benefit claimants in private sector properties. With the widening gap between average market rents and Housing Benefit, this puts increasing pressure on Harrow households to be able to remain in the borough, even if they are in employment.

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<sup>&</sup>lt;sup>28</sup> Source: ONS Annual Survey of Hours and Earning 2018 – Residents and Workplace analyses – using median of full-time workers' gross pay

<sup>&</sup>lt;sup>29</sup> ONS Annual Population Survey, October 2017 to September 2018

<sup>&</sup>lt;sup>30</sup> DFE, 2018 figures average of Dec17/Jan18/Feb18, Isles of Scilly excluded, due to no return

<sup>&</sup>lt;sup>31</sup> ONS claimant count with rates and proportions

#### Health Inequality

Overall statistics for health in the borough are generally good. Harrow's ranking for health deprivation has improved and is better than the national average, but there are health disparities within the borough. In 2011, the census showed that 14.6% of residents in Harrow had a limiting long-term illness or disability. This was an increase of 13.2% (+4000) since 2001. Harrow's rate is now higher than the average for London (14.2%) <sup>17</sup>.

Life expectancy in Harrow for both men and women is higher at 82.5 years and 85.9 years respectively than the national averages, 79.5 years for men, 83.1 years for women and London rates and continues to increase but the gap between those in affluent areas and those in deprived areas within the borough is also increasing. Men in the most affluent parts of Harrow can expect to live 6.7 years longer than those in the most deprived. Similarly, women in the most affluent parts of Harrow live 3.7 years longer than their deprived counterparts. Furthermore, the number of years a male and female living in Harrow can expect to live in good health is decreasing, on average men and women in Harrow can expect to live 66.6 years in good health, (compared with 69.2 and 70 years previously). Therefore, men in Harrow live 15.9 years in poorer health and women 19.3 years. As forecasted, life expectancy is increasing; Healthy life expectancy adds a dimension of quality to the estimate of life expectancy. So even though both men and women are living longer in Harrow, a greater proportion of their life is spent with disability or a limiting long term illness.

National data has estimated 22,700 people in Harrow have a common mental health problem. In England, 1 in 6 people report experiencing a common mental health problem (such as anxiety and depression) in any given week<sup>32</sup>. Nationally, ratings of ONS quality of life metrics in 2015 (on life satisfaction, happiness and perception that things they do are worthwhile) are lower for members of the LGB community than for heterosexual people<sup>33</sup>.

In 2017-18, a marked decrease was noted for Year 6, 10-11 year olds classified as obese and overweight, 34.4% (compared with 36.8% the previous year). An incremental decrease was also noted for obesity levels in this year group, at 20% compared with 20.9%, these figures remain below the London and National averages of 23.1% and 20.1% respectively. For Reception children in Harrow, 4-5 year olds, 18.7% are classified as having excess weight or being obese, with 8.8% of them being categorized obese.

<sup>32</sup> NHS, Adult Psychiatric Morbidity Survey: Survey of Mental Health and Wellbeing, England 2014

<sup>&</sup>lt;sup>33</sup> ONS, (2017). Retrieved from

https://www.ons.gov.uk/peoplepopulationandcommunity/culturalidentity/sexuality/articles/lesbiangayandbisexualpeoplesaytheyexperiencealowerqualityoflife/2017-07-05 [Accessed 10/07/18].

There has been a noted increase in reception children classified as obese, of 0.2% compared to the previous 2016/17 cohort. However, the rate of obesity for reception year children also remains lower than both the London (10.1%) and National 99.5%) averages for obesity.

The most recent Public Health England (PHE) data in 2017 for Harrow shows that it has a lower than national rate of newly diagnosed sexually transmitted infections (STIs) (658.2 per 100,000 residents compared to 743 per 100,000 in England). More specifically, Harrow has the 61<sup>st</sup> highest rate (out of 326 local authorities in England) of new STIs (excluding chlamydia diagnoses in 15-24 year olds) with a rate of 792.2 per 100,000 residents (compared to 794 per 100,000 in England). 41% of diagnoses of new STIs in Harrow were in young people aged 15-24 years (compared to 50% in England).

Harrow has also seen an increase in its opiate and/or crack cocaine-using population from 898 individuals in 2011/12 to 1193 individuals in 2014/15. The most recent PHE estimates for alcohol dependency indicate that in 2016/17, Harrow had 1,583 alcohol dependent adults in need of specialist assessment and treatment which is slightly lower than 2015/16 of 1,596 adults. The ONS similarly published its latest statistics on drug poisoning and Harrow has seen a slight decrease in the number of drug related deaths. The figure across England and Wales is similar to levels seen in 2016.

The PHE segment tool allows us to look at the cause of death that is driving the inequalities gap. It shows that in men, the biggest contributor to the inequalities gap is circulatory disease followed by respiratory disease and cancer, circulatory disease respiratory disease and digestive system disease (including chronic liver disease)<sup>34</sup>. Personal lifestyle factors appear in most of these underlying causes but the ability to make healthier choices is determined by wider factors. People can be empowered to improve their own well-being, but they need to have healthy home, work and learning environments and access to the right opportunities, in order to make lasting changes to their daily lives.

<sup>&</sup>lt;sup>34</sup> Diabetes which is a leading cause of morbidity in Harrow is included in the "other" category, but the majority of deaths in people with diabetes are due to circulatory disease.

Figure 1 Underlying causes of health inequalities

	Risk factors	Link to inequalities
Circulatory Disease	Smoking Obesity and poor diet Physical inactivity Hypertension Diabetes Alcohol	Higher rates of most risk factors in more deprived communities. Higher rates of many risk factors in BAME groups.
Respiratory disease	Smoking Influenza Cold weather	Higher rates of smoking in more deprived communities. Lower rates of flu immunisation in higher deprivation areas Poor housing/cold homes/fuel poverty
Cancers	Smoking Obesity Poor diet Physical inactivity Alcohol Genetic Factors Sunburn	Higher rates of most risk factors in more deprived communities. Higher rates of some risk factors in BAME groups.
Digestive diseases (including alcohol related)	Alcohol Hepatitis	Higher rates of binge drinking in more deprived communities but significant hidden harm from alcohol in more affluent communities.

#### Child poverty

- Child poverty is increasing. There were 4.1 million children living in poverty in the UK in 2016/17 (compared to 3.7m in 2013/14) that's 30% of children or 9 in a classroom of 30. London is the area with the highest rates of child poverty in the country.
- Child poverty levels in Harrow are 19% before housing costs (BHC), and rise to 29% after housing costs in Harrow (2017). The Highest levels of child poverty are found in Roxbourne (28.4% BHC), Wealdstone (25.3% BHC) and the lowest in Pinner South (10% BHC) and Headstone North (9.43% BHC).

- Out of 326 most deprived Local Authority districts in England, Harrow is ranked 213<sup>th</sup> which is an improvement since 2010 when the borough was ranked 184<sup>th</sup> (where 1<sup>st</sup> is the most deprived). Harrow performs best in 'Education, Skills and Training' and performs worst in the 'Barriers to Housing' and 'Income affecting Older People' indicators.
- Work does not provide a guaranteed route out of poverty in the UK. Two-thirds (64%) of children growing up in poverty live in a family where at least one member works.
- Children in large families are at a far greater risk of living in poverty 34% of children in poverty live in families with three or more children.
- Child poverty has long-lasting effects. By GCSE, there is a 28% gap between children receiving free school meals (FSM) and non FSM in terms of the number achieving at least 5 A\*-C GCSE grades.
- Poverty is also related to more complicated health histories over the course of a lifetime, again influencing earnings as well as the overall quality and indeed length of life. Childcare and housing are two of the costs that take the biggest toll on families' budgets.

#### Housing

At 10%, Harrow has the second lowest proportion of social housing of any of the London boroughs<sup>35</sup>. At March 2018, there were 4,759 council properties and there are a similar number of Housing Association properties. Households from all of Harrow's diverse ethnic groups live in social housing, reflecting the overall make-up of the borough's population. Where ethnicity is known, the largest single ethnic group housed within the council's stock is White followed by Asian then Black.

At the 2011 census, 66% of residents were homeowners, but that has declined since to around 60% in 2017 whilst private rented sector is increasing from 22% in 2011 to around 30% in 2017. The 2011 Census also revealed that 5.8% of Harrow's households, almost 5,000 families, were 'severely overcrowded', and this is increasing over time. 'Severely overcrowded' is defined as being at least 2 bedrooms short of the national 'bedroom standard'. At 2.8, Harrow has the second largest average household size in England and is nationally ranked 24<sup>th</sup> of the 326 local authorities in England for severe overcrowding. There is a concentration of severely overcrowded households in the central wards as well as to the south-east and south-west of the Borough<sup>36</sup>.

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<sup>&</sup>lt;sup>35</sup> 2017, Dwelling Stock Table 100, MHCLG

<sup>&</sup>lt;sup>36</sup> ONS, 2011 Census

Despite the huge emphasis on homelessness prevention, there has been an increase in demand for temporary and emergency accommodation over the last three years. A common cause of homelessness in Harrow is loss of private rented accommodation. In the 12 months to Dec 18, there were 215 households were accepted as being eligible, unintentionally homeless and in priority need. The number of households in emergency B&B accommodation has decreased from a peak of 307 families in June 2016 to 204 households in December 2018. 19 of these were families with children or pregnant women that had been there more than six weeks.

#### **Education and Attainment**

Schools in Harrow are among the best performing in the country. This level of performance has been maintained over a number of years. There are 62 schools in the borough, of which 95% are judged as good or outstanding by Ofsted. Our primary school rank 8<sup>th</sup> in the country, placing them in the top 5% nationally for Key Stage 2 results in the combined reading, writing and mathematics measure and Harrow has also been ranked joint 4<sup>th</sup> best performing local authority nationally in 2018 for pupils progress in mathematics score at Key Stage 2. Our secondary schools rank Harrow 20<sup>th</sup> out of 150 local authorities for 'Average Attainment 8 score per pupil' and 22<sup>nd</sup> for pupils achieving a 9-5 pass at KS4. In December 2016, a report by the Education Policy Institute ranked Harrow top nationally for the highest density of high performing schools in England by local authority during 2010-2015. 98.7% of 16-18 year olds are in education, employment or training.

The inequality gaps in achievement in Harrow continue to narrow. However, it is still above national averages. Whilst all pupils in Harrow have performed above national averages, particular ethnic groups within Harrow do not fare as well as others. Inequalities in education in Harrow exist particularly amongst children with special educational needs (SEN), those eligible for Free School Meals (FSM) and ethnic groups. The achievement gap between pupils with SEN and their peers at Key Stage 2 is slightly wider than the national average. Although there has been a reduction in the gap, children who receive FSM show less progress across all subjects between Key Stage 1 and Key Stage 2 compared to their peers.

Just over a third (37%) of Harrow School children speak English as their first language as at the October 2018 school census.

#### **Adult Social Care**

A total of 2,347 people received long term social care services primarily for physical support needs during 2017-18, approximately 6.6% of all older people in the Borough and 1% of the total resident population. This compares to London (which averages 8.5%) and England (average of 6.7%). An additional 94 people received long term social care support from Harrow Adult Social Care Services for learning disabilities during 2017-18. 521 (approximately 90%) were younger adults under the age of 65<sup>37</sup>.

The majority (73%) of people receiving long-term services in Harrow are residing in the community. The remaining users are in either residential (14%) or nursing care (13%). The proportion is almost identical to the London average. Older service users (74%) are similarly mainly residing in the community with the remaining users either in (14%) residential or (12%) nursing settings. In comparison, to the England average (61%), we find Harrow has a much higher proportion of older people receiving services in the community and a far smaller proportion in residential placement (25%). Nursing placements in England (13%) are however the same as Harrow.

The 2017 Long Term Services User Survey found differences in self-reported Quality of Life between those respondents over and under 75. Those over 75 were likely to report "very poor" Quality of Life, but also less likely to report "very good" Quality of Life. Those over 75 were less likely to report being "extremely satisfied" with the support they received than those under 75.

#### Carers:

376 carers assessed or supported by the local authority during 2016-2017 were aged 65 or over, accounting for 36% of all carers supported by the local authority. 39 (3.7%) of them were aged 85 and older. The Quality of Life of older carers responding to the survey was not significantly different than younger carers (2016-17 Carers Survey).

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<sup>&</sup>lt;sup>37</sup> Source: SALT

## Our Workforce:

Amongst the Council's staff, including schools, as at the end of March 2018, 43.72% are BAME, 77.10% are female and 22.90% are male and 1.99% declared a disability.

## 3. Reviewing Progress & Setting Priorities

The following section of this report outlines Harrow Council's progress in 2018/19 against the Corporate Equality Objectives. As well as reporting our overall performance against key performance indicators, it also highlights some examples of the work we are doing to contribute to each objective. This section also includes an overview of how many of the performance indicators associated with each Corporate Equality Objective (listed in appendix 1) were Green, Amber and Red, using the following criteria:

**High Green:** Target exceeded by more than 5%

**Low Green:** Target Met

Amber: Target missed by no more than 5%

Low Red: Target missed by 5-10%
High Red: Target missed by over 10%

Each Equality Objective has been given an overall 'RAG' status using the following criteria:

If two thirds of the indicators within a priority are a particular status then this will determine its status. If not, then the priority status will become Amber.

Overall, progress against delivery of the Equalities Objectives is being reported as green in the Council's Strategic Performance Report for quarter 4 of 2017/18.

Deliver improvements against our	On the whole, good progress is being	GREEN
Corporate Equality Objectives	made against the Corporate Equality	
	Objectives Action plan.	

## Objective 1 – An inclusive workforce that feels valued, respected and reflects our community

Green	3
Amber	0
Red	7
Overall Status	R

It is a key priority that our workforce reflects our community. We continue to try to improve our understanding of the profile of the workforce as a substantial number of staff still do not provide any social identity information, particularly in respect of religion and sexual orientation. The Council is doing well with regards to the number of BAME staff and female top earners thanks to targeted recruitment briefs, development and succession plans for staff, mentoring and coaching and blind recruitment. However, the Council needs to continue to focus on improving the percentage of disabled employees, employees under 25 and the completion of the mandatory e-learning for new starters.

#### Reducing the stigma of mental health in the workplace

In 2018, we held a World Mental Health Day workshop in partnership with MIND in Harrow to support this objective. The purpose of the workshop was to 'Support your Wellbeing and Mental Health' within the workplace and the community. The workshop was attended by approximately 200 people and community groups. This workshop consisted of a Yoga class, Qi Gong class and a Mindfulness & Meditation class open for the public and staff in a way to promote relaxation within the workplace. We have also recently held a Time to Talk Day event, where the theme of the event was to 'bring the right ingredients together to have a conversation about Mental Health'. Time 2 Talk Day was a platform where residents and employees alike could attend and express their concerns, thoughts or views on Mental Health. A total of 11 organisations such as MIND and Harrow Rethink were

given stalls to promote their services in combating mental health while the Council provided free tea, coffee, biscuits and cakes! This year, we have engaged and worked closely with partners such as MIND, MENCAP, HAD, HYP and schools to collaborate and have a bigger impact on mental health. Looking forward, Harrow Council has a number of actions that they plan to deliver throughout the year in order to carry on reducing the stigma towards mental health. Examples of this include; Supporting Thrive LDN's This Is Me campaign, undertaking internal and external communications; holding training for managers to include Mental Health – how to support managers to identify signs of poor mental health (absenteeism); and holding an open workshop around Stress Management which is being supported by MIND.

#### Stonewall Workplace Equality Index (WEI)

In the Stonewall WEI for 2018 we scored 79 marks out of a possible 200, which ranks us at position 197 out of a total 445 participating organisations.

Last year we were 154 out of 434 participating organisations. Recruitment has meant we now have staff capacity in place to lead this project and planning for a range of activities for LBGT history month linking to mental health is now taking place.

#### **Disability Working Group**

The Council's Disability Working Group which reports to the Corporate Equalities Group has been meeting monthly since March 2018 to address a range of issues to better support our disabled staff and staff with long term conditions. The Group meets monthly to address:

- Disability Confident Scheme
- Disability Awareness Training
- Data and information
- Infrastructure and facilities
- Adjustments and IT

In December 2018, the Disability Working Group commissioned an independent review to help us understand how we can improve the procedures we employ to better understand how workplace adjustments and support can be provided to disabled colleagues and colleagues with long-term conditions. Business Disability Forum (BDF), a not-for-profit business membership organisation that represents over 300 organisation were employed to help us to explore what is currently happening, identify challenges and barriers and are due to report their findings and recommendations at the end of February 2019. As part of this work, they commissioned an online survey for staff, focus groups with staff and line managers, one-to- one meetings and workshops with the Disability Working Group.

#### 2018 gender pay gap

The gender pay gap compares the average (mean) and median (central point) of all male and female hourly pay rates. The presence of a gender pay gap does not imply that there is an equal pay issue. Equal pay is the right for men and women to be paid the same, for the same, or equivalent, work or work of equal value. The pay gap value for female employees in Harrow Council is greater than that for male employees with the mean hourly rate for women is 3.44% higher than men's and the median women's pay rate 13.32% higher than the men's. The reasons for the gender pay gap at Harrow Council are:

- There is a higher % of women in the top quartile (62.3%), the upper middle quartile (69.4%) and the lower middle quartile (65.6%) of the workforce. Compared to the workforce as a whole, women in these three bands account for 49.3%.
- There is a lower % of women in the bottom quartile of the workforce (47.1%), when compared to the whole workforce, (61.1% women, 38.2% men).

Objective 2 – An improved understanding of our communities to ensure services are fair, equitable and accessible to all and reduce inequality

Green	8
Amber	0
Red	3
Overall Status	G

#### **Equality Impact Assessments**

In 2018, we undertook a review of our Equalities Impact Assessment (EqIA) form. This is the form all services in the council use to assess if there is any disproportionate impact from any new initiatives or service changes to the nine protected characteristics set out in the PSED and if there is, what mitigations, if any, can be put into place. The EqIA serves to demonstrate how decision-makers in the Council have paid due regard to the requirements of the PSED. The new template was devised in consultation with council officers and built in best practise from other councils. This year the EqIA Pool of Advisers was established (a group of officers throughout the council who are available to support others to produce their EqIA's). In line with this a new EqIA SharePoint site was developed with links to the online training module and supporting equalities data to assist those producing EqIA's.

#### Mental Health in schools

Harrow Council recently decided to work with Thrive London to promote the Youth Mental Health First Aid (MHFA) programme to schools in Harrow, encouraging as many school as possible to sign up to the programme. As of now, we have delivered the first of the 4 Youth MHFA courses in partnership with the young Harrow Foundation. Whitefriars School are hosts for the training in Harrow. Each school is offered to train 1 MHFA champion in each secondary school and host schools can train up to 4. Having just completed an evaluation, initial thoughts are that the project has 'supported enhanced ability to challenge mental health stigma and discrimination' and 'raised school awareness of mental health issues'.

#### **Transient Migrant Population**

The transient population is having an impact in increased Houses in Multiple Occupation, quick turnover of tenancies, and increased fly tipping. The Council hopes to understand the transient migrant population and impact on fly tipping and overcrowding; consider solutions that can be created to support better enforcement of illegal HMOs; tackling the black economy and cash-in-hand and the knock on impacts; addressing how additional HRA borrowing will be approved to support direct delivery of much needed affordable housing in the borough is also a key focus.

A housing survey will be carried out in 3 key areas, with above the national average of rented accommodation (19%). These 3 areas lie between 23%-25%, where a higher level of non-English/transient population and increased environmental issues such as fly tipping. Keep Britain Tidy were also commissioned by the Communications team to look into the causes of fly tipping.

#### Adult social care - Resilient Communities

The Council's focus has been on developing community resilience in 2018/19 to empower citizens to maintain their well-being and independence; strengthen their support networks within their families and communities; enabling them to be stronger, healthier, more resilient and less reliant on formal social care services. The transformation of adult social care seeks to utilize community assets, strengthen local networks and integrative pathways and give better access to community resources. As a result, work streams are to release a model to develop Community Resilience in Harrow:

- Developing community assets and raising awareness of local opportunities
- Enhancing information and advice channels

- Reviewing the current social care pathway
- Developing the use of enhanced telecare and adaptive technology
- Transforming the offer of care

- .

#### **Apprenticeships**

Xcite Employment Project is a council programme supporting Harrow residents that helps people into work, provides apprenticeship brokerage linking young people to training providers and businesses, accesses funding for vocational training for eligible people in work to improve their career opportunities and provides a Construction employment specialist proving job brokerage and training advice and funding for eligible residents.

During 2018/19, Xcite employed a total of 39 apprentices for Harrow Council. 48.7% of these are between the ages of 16 and 24. Of these 39 apprentices, White British (English) and White British (Other) were the highest proportion of ethnicities employed at 20.5% and 15.4% respectively. This was then followed by Asian or Asian British – Indian, Pakistani, Sri Lankan and other Mixed Background at 10.3 and 7.7%. Black or Black British – African and Caribbean both came in at 5.1%.

## Objective 3 – Promote and Celebrate the Diversity of our Borough and Foster Community Cohesion



As Harrow is one of the most diverse boroughs in London, community cohesion is integral in all that we do. We strive to increase the amount of those who are from different backgrounds and cultures to feel included within the community. In order to support this

objective, we agreed an annual diversity calendar for 2018/19. Diversity Champions, the staff Making a Difference group, partners, stakeholders and the VCS worked together to organise, deliver and celebrate a number of events including: World Mental Health Day; Championing Diversity; White Ribbon Day and Time to Talk Day.

#### 10<sup>th</sup> October 2018 – World Mental Health Day

The idea behind World Mental Health Day is to promote the growing issue of mental health today. In turn, we decided to hold an event at the Council open to both the public and employees. At this event, we had a number of speakers including the Interim Chief Executive, the Leader of the Council, the Leader of the Conservative group, the Mayor of Harrow and the Chief Executive of Young Harrow Foundation who all spoke about their willingness to be included promoting the support systems in place for people with mental health. We also had various stall holders from charities and groups such as MIND, Mencap, MADG, and Simply Health, WISH etc. who provided support and promoted their services that aim to support those suffering from Mental Health. The Policy Team also had a stall where we promoted our Straight Allies and Diversity Champions network, coupled with a quiz that attendees could complete and posters/fact sheets about mental health and LGBTQ+. Throughout the day, we also held various workshops such as Yoga, Qi Gong, Mindfulness & Meditation, How to Cope with Stress and Improve your Wellbeing etc. We also had the opportunity to listen to a very moving poem written by a survivor of domestic abuse. A Pledge Wall was also available for attendees to write a pledge onto, as a promise to what they will do to end the stigma associated with mental health.

## 16<sup>th</sup> October 2018 – Championing Diversity Day

The purpose of this event was to celebrate and promote diversity and equality, across all the protected characteristics. This event was only open to employees as it was a chance to celebrate and champion diversity at work with our very own Diversity Champions and Straight Allies. We had short speeches from the Mayor of London, Councillor Nitin Parekh and the Interim Chief Executive, Tom Whiting. We also had different stall holders such as Galop, Hestia, Simply Health, MIND, HAD and many more as well as a Ukulele orchestra.

#### 22<sup>nd</sup> November 2018 - White Ribbon Day

This year, Harrow Council decided to explore the issue of financial abuse as a form of domestic abuse to mark White Ribbon Day, the UN Day for the Elimination of Violence Against Women and the 16 Days of Activism Against Gender Violence. The event, which included awareness raising, information sharing and networking opportunities, was attended by over 50 people. The topic of working with service users who have no recourse to public funds was also addressed. Speeches were made by Jan Irwin, Chair of the Harrow DSV Forum; Dr Nicola Sharp-Jeffs, Director of the charity Surviving Economic Abuse (SEA); and Judith Banjoko from Hestia. There were also opportunities for questions to the panel.

#### 1<sup>st</sup> February 2019 – Flag Raising

To mark the beginning of LGBT month, Harrow Council raised the rainbow flag as a symbol to show the borough's commitment to diversity. Councillors and activists rung in this year's celebration which was built around the theme of 'Peace, Activism and Reconciliation'. With Harrow being one of the most diverse boroughs in London, we felt it was important to, once again, raise the flag to show our support for people and employees of many different backgrounds and preferences.

#### 7<sup>th</sup> February 2019 – Time to Talk Day

Harrow Council also held a Time to Talk Day, where we encouraged residents and employees to have a conversation about mental health. We offered free tea/coffee, biscuits and rainbow cupcakes; along with having local charities and organisation run stalls to promote their own services that can help those affected by mental health. We also had speeches from the Leader of the Council, Graham Henson and the Corporate Director of Peoples, Paul Hewitt addressing some of the issues related to mental health. The event was a success with a lot of positive feedback.

## 7<sup>th</sup> and 19<sup>th</sup> February 2019 - LGBT and Equality Workshop

After the Time to Talk Event, we held an LGBT and mental health workshop where we highlighted the support that is available for people who identify as LGBT, where their mental health has been directly affected by the stigma and discrimination that comes

from identifying as such. The purpose of this workshop was to explore relevant issues for LGBT people, including how to access support and raise awareness and understanding. This was a free workshop delivered in partnership with MIND in Harrow, of which 30+ people attended, to develop skills and knowledge as well as your ability to support yourself and others.

#### 8<sup>th</sup> March 2019 – International Women's Day

International Women's Day (IWD) is a global celebration of the fantastic achievements of women. All staff are invited to celebrate, with various events taking place including Tai Chi class, Judy Karbritz IWD Open Mic poetry and Tales from the Teacup – Claudia Mernick.

## 4. Proposed priorities for the 2019/20 Action plan

It is intended that the 2019/20 action plan will focus on a smaller number of projects where we want to make a concerted difference this year. It is these projects whose progress will be monitored by the Corporate Equalities Group on a quarterly basis. Other mainstreamed equalities and diversity work will continue within the services and be monitored via their own service plans and strategies. We will capture relevant information via a revised basket of indicators and case studies that we will use in the annual report to demonstrate progress against our Corporate Equality Objectives.

## Objective 1 – An inclusive workforce that feels valued, respected and reflects our community

## Disability

Continue to focus on Improving our procedures in place as a council to support our staff and work towards achieving Disability Confident Level 2 accreditation

#### Mental Health

To continue to focus on reducing the stigma of mental health in the work place and the community. Carry on holding events

throughout the year and working with organisations such as MIND, Paiwand and more to promote services through the borough.

#### Stonewall

Our Stonewall ranking has remained stable and such, we will continue to participate in the Stonewall Workplace Equality Index and work towards a top 100 ranking.

## Social Identity Recording

To continue to increase the levels of social identity recording amongst staff.

## `Mandatory Equality Matters e-learning training

To continue to increase the numbers of staff completing the mandatory e-learning training.

Objective 2 – An improved understanding of our communities to ensure services are fair, equitable and accessible to all and reduce inequality.

## Communities and Regeneration

**TBC** 

## Peoples

**TBC** 

## Resources and Commercial

Possible areas for consideration

- Settled Status
- Engaging Eastern European Communities

Objective 3 – Promote and Celebrate the Diversity of our Borough and Foster Community Cohesion

Diversity Champions, Straight Ally and community events

To maintain and engage the Diversity Champions and Straight Allies network more throughout the year.

# Appendices

## **Appendix 1 – Corporate Equality & Diversity Performance Targets 2018/19**

Measure	Target Q3 2018/19	Actual Q3 2018/19	RAG Status	Comments (include comparisons against National Average and Neighbouring Boroughs(s) where available)
Objective 1: An inclusive workforce that feels	valued, res	spected and	reflects our c	ommunity
Improve our position in Stonewall Workplace Index (WI)  • KPI – Achieving a top 100 place in the workplace index in 2018	100	194	HR	Although our position has fallen by 40 places, 40 new organisations have also joined the Stonewall Index.  While we are outside of the top 100, we have remained in a relatively stable position over the past three years; yet remain in a red status. Therefore, we recommend that the KPI is re-evaluated to reflect something broader and possibly more holistic.
Achieve a more comprehensive profile of the workforce by improving the reporting and recording of protected characteristics, particularly disability.				The CEG will continue to explore ways in which we can improve the reporting of protected characteristics.
<ul> <li>KPI - % of staff providing social identify information</li> </ul>	30%	27.9%	LR	

Measure	Target Q3 2018/19	Actual Q3 2018/19	RAG Status	Comments (include comparisons against National Average and Neighbouring Boroughs(s) where available)
Improve the proportion of BAME staff				The proportion of BAME staff has
KPI – Proportion of BAME employees	47%	47.29%	LG	increased from last year (being 45.99% last year); all while exceeding the target.
KPI - % of top 5% earners who are BAME	25%	25.14%	LG	The proportion of BAME in the top 5% of earners has decreased by a minimal amount from 25.49%.
Improve the proportion of disabled employees				Comparing this figure to last year, the
KPI – proportion of disabled employees	3%	1.84%	HR	proportion of disabled employees Harrow Council has decreased from 2.02%. The relatively small numbers mean the indicator is highly volatile and performance may be impacted by future organisational changes.
KPI - % of top 5% earners who are disabled	5%	4.72%	LR	Although we are failing to reach our target by 0.28%, the amount of disabled people who are in the top 5% of earners has increased from 3.92% in 2017/18.
				Evaluating the RAG status, it seems that making disabled employees should be made a focus for next year.

Measure	Target Q3 2018/19	Actual Q3 2018/19	RAG Status	Comments (include comparisons against National Average and Neighbouring Borough(s) where available)
Improve % top 5% earners who are women  • KPI - % top 5% earners who are women	50%	52.83%	HG	The proportion of women who are in the top 5% has increased from last year and remains above target.
Improve the recruitment, support and retention of young people  • KPI – Proportion of Harrow Council employees aged less than 25	3%	1.62%	HR	Since Q2 of 2017/18, there has been a steady decrease in the amount of employees recruited by Harrow Council under 25 years old. We continue to work with both PerTemps and Xcite to encourage young people to apply for opportunities in Harrow Council.
All staff to complete the mandatory Equality Matters training every two years to ensure they are up to date with the latest legislation, Council's policies and best practise.  • KPI - % of new starters who completed the mandatory Equality Matters training (either face to face or E-Learning Module) within the first 8 weeks of their	95%	95%	HR	The % of new starters completing the training is higher than it was last year (up 24%). We invite all Harrow and Agency staff to attend Staff Induction organised throughout the year. For those who have not completed their training, they have the opportunity to complete on the day.
<ul> <li>employment</li> <li>KPI - % of existing staff (as at April '16 who are up to date with Equality Matters refresher training (either face to face or E-Leaning Module)</li> </ul>	95%	60%	HR	The % of existing staff completing the training has dropped from last year. The services where there is a low completion rate is due to majority of staff having no access to IT to complete the E-Learning course.

Measure	Target Q3 2018/19	Actual Q3 2018/19	RAG Status	Comments (include comparisons against National Average and Neighbouring Borough(s) where available)
Objective 2: An improved understanding of o	ur commun	ities to ensu	re that so	ervices are fair, equitable and accessible to
AccessAble – increase the number of people who use the Access Guide  • KPI – No. access guide views	8,000	9.452	HG	The number of Access Guide views has decreased from last year by 354 views, but remains high and above the target.
Narrow the education attainment gap     The percentage inequality gap in achievement across all the Early Years	24%	32%	HR	There has been a minor increase in this indicator.
Learning Goals (EYFS)  Adult Learning Development, delivery and evaluation of community learning programmes to support recovery from mental health problems				There has only been a 0.1% increase in this indicator compared to last year
KPI - % of adults in contact with secondary mental health services in paid employment	7%	8.4%	HG	
Adult social care     KPI – equality of service provision (Adult Social Care)	0.9-1.1%	0.97%	LG	Overall, all Adult Social Care indicators are hitting or exceeding their targets, with 2 of the indicators shifting from red to green.

KPI - % of long term clients reviewed in year	37%	42.4%	HG	
<ul> <li>KPI - % of adults with learning disabilities in paid employment</li> </ul>	14%	14%	LG	
KPI - % of Mental Health service clients living independently	82%	82.2%	LG	
Child Social Care				Child Social Care statistics are new to the
<ul> <li>KPI – Repeat referrals to Children's Social Care (within 12 months)</li> </ul>	16%	13.7%	LG	Annual Equalities Report as of this year (2018-19).
<ul> <li>KPI - % of children who became subject of a child protection plan for a second or subsequent time</li> </ul>	15%	16.1%	LR	
KPI - % of children looked after with three or more placement moves in a 12	8%	5.5%	HG	
<ul> <li>month period</li> <li>% of children looked after for 2.5 years, who have been in the same placement for 2 years or more</li> </ul>	70%	63%	LR	

Measure	Target Q3 2018/19	Target Q3 2018/19	RAG Status	Comments (include comparisons against National Average and Neighbouring Borough(s) where available)
Objective 3: Promote and celebrate the divers	ity of our b	orough and	foster co	mmunity cohesion
Work in partnership with partners, stakeholders and the VCS to organise, deliver and celebrate key diversity events within the borough  • KPI - % of residents who agree that my local area is a place where people from different ethnic backgrounds get on well together.	70%	77%	G	This year, we have held multiple events that represent Harrow's positive community cohesion:  Black History Month – Harrow marked Black History Month this year with a series of events throughout October. A screening of Marvel's "Black Panther" was shown at Harrow Arts Centre, a chance to learn about the African Jubilee Year 1987-88 from Harrow BHM programmer Kwaku.  Showing Racism The Red Card – All staff were invited to join the GMB in a meal to celebrate Black History month and support the charity 'Show Racism The Red Card'. For £5, staff could enjoy different dishes from around the world – all proceeds went towards SRTRC and British Heart Foundation Charity.  Holocaust Memorial Day – On the 28 <sup>th</sup>
				January, we held a Holocaust Memorial Day to remember the millions of people killed in

the Holocaust, Nazi persecution and subsequent genocides in Cambodia, Rwanda, Bosnia and Darfur. The event will include a choir, poetry, talks and a performance by pupils from Shaftesbury High School.
Holocaust Memorial Open Mic Evening:  'Torn From Home' – To mark Holocaust Memorial Day, poet Judy Karbritz invited staff and residents to consider the theme 'Torn From Home'. Attendees could read a favourite poem, or listen and reflect on the contributions of others.